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QUESTION 1

What file is created when the account framework setup is saved that captures all account framework setup options?

- A. instaloptions.txt
- B. duinstall.log
- C. acctfram.txt
- D. dexsql.log

Answer: C

QUESTION 2

You wish to optimize your stored procedures by triggering the stored procedures to re-write themselves. Which SQL Maintenance procedure do you run?

- A. Reconcile
- B. Update statistics
- C. Check Links
- D. Recompile

Answer: D

QUESTION 3

Your goal is to establish user names and logins for Microsoft Dynamics GP end users. What System Manager option should you use?

- A. User Setup
- B. Security Setup
- C. User Access
- D. User Class Setup

Answer: A

QUESTION 4

Which file is the application dictionary of Microsoft Dynamics GP that contains the core business logic?

- A. Dynutils.dic
- B. Dex.dic
- C. Dynamics.exe
- D. Dynamics.dic

Answer: D

QUESTION 5

What is the proper order for launching the components of the Process Server network?

- A. 1. Process Server 2. Client application 3. DPM
- B. 1. DPM 2. Client application 3. Process Server
- C. 1. DPM 2. Process Server 3. Client application
- D. 1. Process Server 2. DPM 3. Client application

Answer: C

QUESTION 6

You are posting a transaction and receive an error message that contains the text "DBMS 2511, Dynamics 0." What is going to be your source for finding a description of the error?

- A. SQL Books Online
- B. SQL Error Logs
- C. GPS_SQL_Error_Codes table
- D. SQL Profiler

Answer: A

QUESTION 7

On a new data server installation, what can you do as part of the Microsoft Dynamics GP installation process?

- A. Setup fiscal years
- B. Install 3rd party products
- C. Run Microsoft Dynamics GP Utilities
- D. Perform Table Maintenance

Answer: C

QUESTION 8

Your goal is to establish groupings of users that determine a set of security privileges for the grouping. Which System Manager option should you use?

- A. User Access
- B. Security Setup
- C. User Setup
- D. User Class Setup

Answer: D

QUESTION 9

You are the Financial Services Manager for a government agency. The Financial Controller has asked you to assist with a new agency-wide security initiative. The Controller has drafted a list of the different security groups for Microsoft Dynamics GP. You suggest setting up User Classes in Microsoft Dynamics GP. To support your position, you can tell the Controller that User Class security has which of the following benefits? Choose the 2 that apply.

- A. It is required
- B. It applies to all companies
- C. It allows you to group users with similar security settings
- D. It must be set up for each company separately

Answer: B,C

QUESTION 10

Which SQL Server option does Microsoft Business Solutions recommend using to schedule all of the Microsoft Dynamics GP recommended periodic maintenance procedures?

- A. DTS Wizards
- B. Query Analyzer
- C. Service Manager
- D. Database Maintenance Wizard

Answer: D

QUESTION 11

You run a report for Microsoft Dynamics GP that is running on a binary installation. Which of the following companies will appear SECOND?

- A. the far side
- B. TJ Enterprises
- C. Tanks, Inc.
- D. Apathetic Motivational Speakers Bureau

Answer: B

QUESTION 12

You discover that you are missing a DYNAMICS table. What file can you use to re-create the table?

- A. Procs.sys
- B. Tables.sys
- C. Tables.cmp
- D. Procs.cmp

Answer: B

QUESTION 13

If a customer is experiencing less than optimal SQL performance, which tools could you use to determine the cause? Choose the 3 that apply.

- A. The SQL Profiler Log
- B. The SQL Maintenance window within Microsoft Dynamics GP
- C. The Windows 2000 System Monitor
- D. The DEXSQL.LOG

Answer: A,C,D

QUESTION 14

Microsoft Dynamics GP supports Automatic Updates in two formats. What are they? Choose the 2 that apply.

- A. Customizations (*.cnk)
- B. Installation Package (*.msp)
- C. Excel (*.xls)
- D. Text (*.txt)

Answer: A,B

QUESTION 15

During Microsoft Dynamics GP data server installation, which two components MUST be installed? Choose the 2 that apply.

- A. SQL Server Objects
- B. Process Server
- C. Distributed Process Manager
- D. Microsoft Dynamics GP Application

Answer: A,D

QUESTION 16

Microsoft Dynamics GP is having trouble connecting to the SQL Server. You suspect that you are having trouble with your TCP/IP setup. Which one of the following would help in confirming that TCP/IP is not working correctly?

- A. Change the ODBC data source name to a different name and try to connect again
- B. Go to SQL Server Client Network Utility, change the default network library to Named Pipes, then try to connect again
- C. Delete the ODBC data source name, create a new DSN using the server's TCP/IP address instead of the hostname
- D. Change the configuration of the data source in the ODBC Data Source Administrator

to use Named Pipes, then try to connect again

Answer: D

QUESTION 17

What must be done on all client installations of Microsoft Dynamics GP to complete the installation process?

- A. Launch Utilities to synchronize the reports dictionaries
- B. Launch Utilities to update tables
- C. Launch Utilities to synchronize the Dynamics.dic to the server account framework
- D. Launch Utilities to Initialize the DYNAMICS database

Answer: C

QUESTION 18

Which file contains all Microsoft Dynamics GP default settings?

- A. Dynamics.set
- B. Dex.dic
- C. Dynutils.set
- D. Dex.ini

Answer: D

QUESTION 19

Which of the following Microsoft Dynamics GP resources does Microsoft Business Solutions recommend backing up on a daily basis? Choose the 2 that apply.

- A. Reports.dic
- B. Dynamics Database
- C. Forms.dic
- D. Company Database

Answer: B,D

QUESTION 20

A client complains of problems related to their SQL installation. The client runs the appropriate syntax in Query Analyzer to find their version number and reports to you that the version is 8.00.760. What version of SQL is the client running?

- A. SQL 2000 w/SP3
- B. SQL 7.0 w/SP2
- C. SQL 2000 w/SP2
- D. SQL 2000 w/ no SP

Answer: A

QUESTION 21

A user cannot get a transaction to post properly. The error messages provided indicates the potential for Microsoft Dynamics GP stored procedure corruption. Which of the following troubleshooting sources will indicate which stored procedures are being called? Choose the 2 that apply.

- A. SQL Profiler
- B. Query Analyzer
- C. Dexsql.log
- D. SQL Server error logs

Answer: A,C

QUESTION 22

Which of the following sort orders are supported for Microsoft Dynamics GP? Choose the 2 that apply.

- A. Dictionary order, case sensitive
- B. Binary
- C. Dictionary order, case insensitive, uppercase preference
- D. Dictionary order, case insensitive

Answer: B,D

QUESTION 23

Which of the following may cause connectivity problems and is NOT recommended when setting up a Data Source Name (DSN) for use with Microsoft Dynamics GP?

- A. A mix of lower-case and upper-case letters in the DSN
- B. The use of numbers and letters in the name of the SQL Server machine
- C. Checking Perform translation for character data
- D. The use of an IP address as the name of the SQL Server machine

Answer: C

QUESTION 24

What is the restriction on the number of users that can be created in Microsoft Dynamics GP?

- A. Unlimited, but concurrent users cannot exceed the number of licenses purchased
- B. Number of licenses purchased
- C. Number of licenses purchased plus one for administrator
- D. Unlimited, all users can concurrently access Microsoft Dynamics GP

Answer: A

QUESTION 25

You are posting a transaction and receive an error message that contains the text "DBMS 0, Dynamics 20051." What is going to be your source for finding a description of the error?

- A. SQL Profiler
- B. GPS_SQL_Error_Codes table
- C. SQL Error logs
- D. SQL Books Online

Answer: B

QUESTION 26

As the Microsoft Dynamics GP Administrator, you are asked to explain the difference between Security, User Class Security, and Advanced Security to the end users. When stating the benefits of Advanced Security, you could use which of the following points? Choose the 3 that apply.

- A. Ability to define more detailed security for users
- B. Ability to "roll up" individual user settings to the user class
- C. Ability to Import and Export security settings
- D. Ability to revert security settings

Answer: B,C,D

QUESTION 27

Your goal is to optimize SQL Server and Microsoft Dynamics GP performance. Which of the following selections would you make? Choose the 3 that apply.

- A. Boost performance for background services
- B. Limit the network to one protocol
- C. Update statistics weekly as part of the database maintenance plan
- D. Run sp_recompile daily

Answer: A,B,C

QUESTION 28

What is the required protocol for Process Server?

- A. Multiprotocol
- B. IPX/SPX
- C. TCP/IP
- D. Named Pipes

Answer: C

QUESTION 29

You are having trouble with a Microsoft Dynamics GP table and you determine that you must drop and recreate the table but keep the data that is in the table. Which of the following will accomplish this?

- A. Backup the transaction log, then restore the previous night backup and all transaction log backups up to the current time
- B. Copy the data out of the table, use the Drop Table and Create Table options on the SQL Maintenance palette, copy the data back in
- C. Delete the table and re-create it using DTS
- D. Delete the table and re-initialize the table using Microsoft Dynamics GP Utilities

Answer: B

QUESTION 30

Which of the following database options will negatively impact Microsoft Dynamics GP performance when selected? Choose the 2 that apply.

- A. Auto shrink
- B. Bulk-logged model
- C. Auto close
- D. Full recovery model

Answer: A,C

QUESTION 31

A client sends out a process for remote processing. The process is sent to a service. The DPM is not running. Where will the process be run?

- A. On the client default Process Server
- B. On the client machine
- C. On the SQL Server
- D. On the first Process Server in the Service list

Answer: D

QUESTION 32

Which of the following Database Maintenance Wizard options are recommended by Microsoft Business Solutions? Choose the 3 that apply.

- A. Backup the database and transaction log as part of the maintenance plan
- B. Reorganize data and index pages
- C. Do not backup the database as part of the maintenance plan

D. Check database integrity

Answer: A,B,D

QUESTION 33

What does the Microsoft Dynamics GP system password protect?

- A. All options on the system menus
- B. All options on the company menus
- C. The DYNAMICS database
- D. All system databases

Answer: A

QUESTION 34

The DPM will handle load balancing for what component of the DPS system?

- A. Individual Process Servers
- B. Multiple Process Servers on a multi-processor machine
- C. Services
- D. Clients

Answer: C

QUESTION 35

Which logins are created by Microsoft Dynamics GP Utilities during the initialize system process?

- A. lessonuser1
- B. sa
- C. DYNSA
- D. lessonuser2

Answer: C

QUESTION 36

Which of the following network libraries is supported and recommended for Microsoft Dynamics GP?

- A. Apple Talk ADSP
- B. Multi-Protocol
- C. NWLink IPX/SPX
- D. TCP/IP

Answer: D

QUESTION 37

Which file contains the paths to the Microsoft Dynamics GP dictionaries?

- A. Dynamics.dic
- B. Dynutils.dic
- C. Dynamics.set
- D. Dynutils.set

Answer: C

QUESTION 38

There is a specific sequence that should be used for bottlenecks when testing and tuning servers. You should look for bottlenecks in which sequence?

- A. Disk/Memory/Network/CPU
- B. Network/Memory/Disk/CPU
- C. CPU/Network/Disk/Memory
- D. Memory/Disk/Network/CPU

Answer: D

QUESTION 39

Which of the following is a requirement of the Process Server network?

- A. Process Servers must be part of a Service
- B. The Data Source Name (DSN) of the client must match the DSN of the Process Server
- C. All machines in the network must be at least Windows NT workstations
- D. All machines must have the same host names

Answer: B

QUESTION 40

You are logged in to Microsoft Dynamics GP and you are trying to change the password for Lessonuser1 in the User Setup window. The Save button and the password field are grayed out. Which of the following will cause this?

- A. DB owner is not set to DYNSA
- B. Lessonuser1 has been deleted at the SQL level
- C. You are not logged in as SA
- D. Lessonuser1 does not have access to the current company

Answer: C

QUESTION 41

What are benefits of using the Automatic Updates Features in Microsoft Dynamics GP?

Choose the 3 that apply.

- A. The Automatic Updates Features decides for the administrator which updates should be applied.
- B. Automatic Updates provides consistency since all workstations will receive the same update.
- C. Updates can be deployed to multiple workstations automatically.
- D. If multiple updates exist, the user is only asked once if they would like to apply the update.

Answer: B,C,D

QUESTION 42

Which of these indicators is indicative of poor performance?

- A. Percent disk time of 97%
- B. Percent processor time of 5%
- C. Average disk queue length of 2
- D. Buffer cache hit ratio of 95%

Answer: A

QUESTION 43

You launch Microsoft Dynamics GP and are able to connect to the server but are unable to login to the sample company. You can login to other companies. Which of the following are possible reasons for the login failure?

- A. Your password has become corrupted
- B. A stored procedure in the sample company database has become corrupted
- C. Your userid is no longer listed in the sysxlogins table
- D. Your login has been deleted

Answer: B

QUESTION 44

A client is having trouble with their Microsoft Dynamics GP installation. What type of questions will help diagnose a problem? Choose the 3 that apply.

- A. Does the same problem occur for all users?
- B. Have they updated their Microsoft Office applications?
- C. What version of Microsoft Dynamics is installed?
- D. Are there any third party applications installed?

Answer: A,C,D

QUESTION 45

Which of the following Microsoft Dynamics GP resources does Microsoft Business Solutions recommend backing up on a daily basis? Choose the 2 that apply.

- A. Reports.dic
- B. Dynamics Database
- C. Forms.dic
- D. Company Database

Answer: B,D

QUESTION 46

What option must be marked to enable the creation of a Process Server log file?

- A. Enable load balancing
- B. Track start and end times
- C. Verify connection on add
- D. Report destination to a printer

Answer: B

QUESTION 47

You had a power failure during the initialization of a new Microsoft Dynamics GP company. You delete the company in Microsoft Dynamics GP and the database from Enterprise Manager. You re-start the initialization process but the initialization fails. Which of these could be the cause of the failure? Choose the 2 that apply.

- A. The OS files for the company database still exist
- B. The SY01500 Company Master table still holds a record of the company
- C. The logins for the company users were not deleted
- D. The sample users LESSONUSER1 and LESSONUSER2 still exist in the Dynamics database

Answer: A,B

QUESTION 48

The dex.ini file contains which of the following pieces of information? Choose the 3 that apply.

- A. OLE path for the workstation
- B. Last company logged into
- C. Location of the Microsoft Dynamics GP help files
- D. Last ODBC connection used

Answer: A,C,D

QUESTION 49

Which file is the Microsoft Dynamics GP engine?

- A. Dex.exe
- B. Dynamics.dic
- C. Dynutils.exe
- D. Dynamics.exe

Answer: D

QUESTION 50

Which of the following are recommended for a SQL Server Install? Choose the 3 that apply.

- A. Mixed Mode Authentication
- B. Log files on a RAID 1 array
- C. Multilingual character set
- D. Leave TCP/IP checked

Answer: A,B,D

QUESTION 51

Your goal is to determine which companies a user will be able to login to. Which System Manager option should you use?

- A. User Setup
- B. Security Setup
- C. User Class Setup
- D. User Access

Answer: D

QUESTION 52

If the Sample company has been installed, when setting up the account framework, what is the minimum account length and number of segments needed?

- A. Account length of at least 9 with at least 3 segments
- B. Account length of at least 5 with at least 3 segments
- C. Account length of at least 3 with at least 3 segments
- D. Account length of at least 25 with at least 5 segments

Answer: A

QUESTION 53

Which Microsoft Business Solutions recommended DBCC command can repair minor database problems?

- A. DBCC Checkcatalog
- B. DBCC DBReindex
- C. DBCC Checkalloc
- D. DBCC Checkdb

Answer: D

QUESTION 54

Which of the following items are stored in the Reports.dic? Choose the 2 that apply.

- A. Modified Microsoft Dynamics GP reports
- B. Original Microsoft Dynamics GP reports
- C. Third-party product reports
- D. New user-created Microsoft Dynamics GP reports

Answer: A,D

QUESTION 55

Your client highest priority is for consistency between reports and ease of maintenance of reports. What is the simplest way to accomplish this?

- A. Maintain a separate server that stores only the reports dictionary
- B. store the reports dictionary locally on each workstation ;write a batch file tp update the reports dictionary, e-mail it to each user and have them execute the batch file
- C. store the reports dictionary locally on each workstation ;update each wrikstation as reports change
- D. Store the reports dictionary on a network share on the server, update it as reports change, and have all users access the dictionary on the share

Answer: D

QUESTION 56

What is the quickest way to set all users to process remotely?

- A. During Process Server setup, check "Enable Load Balancing"
- B. Run the T-SQL command "UPDATE SY02400 SET USERPREF = 1"
- C. Under Setup->User Preferences, set each user radio button to "Remote"
- D. Run the T-SQL command "UPDATE SY01400 SET DISTPROC = 1"

Answer: D

QUESTION 57

Which two versions of SQL Server are supported by Microsoft Dynamics GP? Choose the 2 that apply.

- A. MSDE 2000

- B. SQL Server 6.5 SP5
- C. SQL Server 2000
- D. SQL Server 6.5 SP4

Answer: A,C

QUESTION 58

You are receiving a DBMS 515 error. What is the best resource to find detailed information about what that error message means?

- A. Windows 2000 System Log
- B. SQL Books Online
- C. Profiler Trace
- D. Create a DEXSQL.LOG

Answer: B

QUESTION 59

You have created the Microsoft Dynamics GP user Sam. Sam reports to you that he can log into the server while launching Microsoft Dynamics GP, but he cannot see the company database in his list of companies in the company login screen. What is the cause of Sam problem?

- A. Microsoft Dynamics GP SQL options were turned off while Sam was created
- B. Sam has been deleted at the SQL level
- C. Sam is using the incorrect password to login
- D. Sam has not been granted company access in Microsoft Dynamics GP User Access

Answer: D

QUESTION 60

Which statements are true of Microsoft Dynamics GP Dex Row ID? Choose the 2 that apply.

- A. They are automatically incremented
- B. They allow row-level locking
- C. When a record is deleted, they are re-used
- D. They allow Replication

Answer: A,B

QUESTION 61

The dex.ini file contains which of the following pieces of information? Choose the 3 that apply.

- A. Last ODBC connection used

- B. Location of the Microsoft Dynamics GP help files
- C. OLE path for the workstation
- D. Last company logged into

Answer: A,B,C

QUESTION 62

Which of these statements are true regarding the Distributed Process Manager? Choose the 3 that apply.

- A. Load balancing must be enabled in Process Server setup before DPM can be used
- B. DPM setup requires entering a fixed IP address
- C. Process Servers and clients register with the DPM
- D. Only one DPM is allowed per network

Answer: A,C,D

QUESTION 63

After SQL Server installation and SQL Service Pack installation, which of the following procedures are recommended? Choose the 2 that apply.

- A. Backup the Model database
- B. Backup the Dynamics database
- C. Backup the Master database
- D. Backup the Windows Operating System

Answer: C,D

QUESTION 64

In batch recovery, what user(s) can re-start the posting of a recovered batch?

- A. Only the user that posted the batch
- B. Only DYNSA
- C. Only the user that posted the batch or DYNSA
- D. Any Microsoft Dynamics GP user with posting rights

Answer: D

QUESTION 65

What is the character set most compatible with Microsoft Dynamics GP?

- A. ISO default character set 437
- B. ISO default character set 256
- C. ISO default character set 1252
- D. ISO default character set 52

Answer: C

QUESTION 66

The DYNSA user serves which of the following roles?

- A. System Administrator
- B. Database Owner
- C. Default User for Microsoft Dynamics GP
- D. Microsoft Dynamics GP Administrator

Answer: B

QUESTION 67

Which of the following components MUST be installed during a CLIENT installation of Microsoft Dynamics GP?

- A. Microsoft Dynamics GP Application
- B. Distributed Process Manager
- C. Process Server
- D. SQL Server objects

Answer: A

QUESTION 68

Which statements in the Microsoft Dynamics GP defaults file, when set to TRUE, will generate a DexSQL.Log? Choose the 3 that apply.

- A. SQLLogSQLStmt
- B. SQLLogErrors
- C. SQLLogODBCMessages
- D. SQLLogAllODBCMessages

Answer: A,C,D

QUESTION 69

To improve hard drive performance, what is the recommended RAID setup for Microsoft Dynamics GP files if your customer has between 10 and 30 concurrent users?

- A. Database Logs on RAID 1, SQL data on RAID 10, application files on RAID 5
- B. Database Logs on RAID 1, SQL data on RAID 5 or 10, application files on RAID 1
- C. Database Logs on RAID 5, SQL data on RAID 1 or 10, application files on RAID 1
- D. Database Logs on RAID 5, SQL data on RAID 5, application files on RAID 1

Answer: B

QUESTION 70

Which of these processor indicators is an indicator of poor server performance?

- A. Percent processor time of 65%
- B. Decrease in processor interrupts/second
- C. Processor queue length of 5
- D. Server queue length of 1

Answer: C

QUESTION 71

Which of the following are advantages of Microsoft Dynamics GP stored procedures? Choose the 2 that apply.

- A. They are all hand written by Microsoft Business Solutions developers
- B. They are stored and executed on the server
- C. Once executed, they remain in cache memory
- D. Once executed, they are automatically flushed from memory

Answer: B,C

QUESTION 72

A client has inadvertently run their year-end close at 3:30PM and needs to restore the company database to just prior to execution of the year-end close. The client is doing a full database backup nightly and differential backups at 10AM and 2PM, as well as transaction log backups every hour. The client performed a transaction log backup at 3:45 after the year-end close completed. Which of the following will most quickly restore the database to the point in time just prior to the year-end close?

- A. Restore the previous night backup, the 10AM and 2PM differentials and the 2PM and 3PM log backups
- B. Restore the previous night backup, the 2PM differential and the 3PM log backup
- C. Restore the previous night backup, the 2PM differential, the 4PM log backup
- D. Restore the previous night backup, the 10AM differential, and the 3PM log backup

Answer: B

QUESTION 73

Which Microsoft Dynamics GP data recovery procedures will use the relationships between tables to correct or replace data? Choose the 2 that apply.

- A. Reconcile
- B. Recompile
- C. Rebuild
- D. Check Links

Answer: A,D

QUESTION 74

Which of the following must be true for a client process to run on a remote Process Server? Choose the 3 that apply.

- A. The Process Server must be part of a service
- B. The process must have the Remote checkbox checked in Process Server setup
- C. In User Preferences, the option for Remote Processing must be set to Remote
- D. TCP/IP must be the default network library

Answer: B,C,D

QUESTION 75

Your goal is to determine individual access to windows, reports, and other accounting functions. What System Manager option should you use?

- A. User Class Setup
- B. Security Setup
- C. User Access
- D. User Setup

Answer: B

QUESTION 76

Which file is the Microsoft Dynamics GP engine?

- A. Dex.exe
- B. Dynutils.exe
- C. Dynamics.dic
- D. Dynamics.exe

Answer: D

QUESTION 77

A client calls and complains of occasional very slow Microsoft Dynamics GP performance. The client has release 8.0 of Microsoft Dynamics GP and SQL Server 2000 installed. Which of the following could be a cause of the slow performance?

- A. TCP/IP is the default network library
- B. Other applications are running on the SQL Server machine
- C. Maximize throughput for network applications has been selected
- D. Sort order of 52 has been selected

Answer: B

QUESTION 78

A client is questioning the order of items on a report. What stored procedure will you have the client run to tell you the sort order that was installed?

- A. select @@servername
- B. sp_helpsql
- C. sp_helpsort
- D. sp_helpindex

Answer: C